

KACE COVID-19 On-Demand Webinar Bundle Courses Information

Title: COVID-19 Preparing for and Responding to an Outbreak

Presented By:

Shelly Maffia, MSN, MBA, RN, LNHA, QCP

Director of Regulatory Services for Proactive Medical Review & Consulting, with over 15 years of leadership and consulting experience, Shelly has held positions as DON, NHA, Corporate Nurse Consultant, and Training Positions. Currently Shelly provides consultation on regulatory compliance to nursing facilities in multiple states. Her expertise includes developing clinical training tools, policies, procedures, protocols and training programs on systems, processes and best practices. Shelly is also a QAPI Certified Professional (QCP) through the American Association of Nurse Assessment Coordinators.

Course Description:

COVID-19 is rapidly spreading across the country and impacting long term care facilities. Facilities must take actions to limit the spread of COVID-19 among residents and staff. This session will focus on critical steps that are necessary to minimize the spread of COVID-19 and manage residents with COVID-19.

Attendees will gain insight for best practices for preparing for and responding to an outbreak based on guidance from CDC and CMS.

Title: Infection Prevention During & Post COVID-19 Times

Presented By:

Brenda Davis

Ms. Davis has been at Kansas Foundation for Medical Care for 4 years, where she has worked primarily on infection prevention and control in long term care facilities. With the onset of COVID 19 there has been an increase in the emphasis on Infection Prevention by survey agencies and other regulatory organizations. This has led to increased interaction with long term care facilities in this aspect of providing quality care.

Course description:

In this session we will look at problems encountered during the current outbreak of COVID 19 and how to conduct a root cause analysis on those problems. We will also be talking about what we were unprepared for at the beginning of the outbreak and how to better prepare for a new surge or the next pandemic situation.

Title: Dementia Support in the World of COVID-19

Presented By:

Michelle Niedens, LCSW, is Director of the KU Alzheimer's Disease Center's Cognitive Care Network, a community-based program focused on early detection, provider partnerships, support services and education. Ms. Niedens received her bachelor's and Master's degree from the University of Kansas. She completed clinical mentorship and holds clinical social work licenses in Kansas and Missouri. Ms. Niedens career has been dedicated to working with elders and those with Alzheimer's disease, including tenure in geriatric psychiatric inpatient settings, serving as Director of Education, Programs, and Policy at the Alzheimer's Association, Heart of America Chapter and teaching social work practice at the University of Kansas School of Social Welfare. Ms. Niedens special interests include assessment and intervention for associated neuropsychiatric challenges and advancing programs and services for individuals living with early-stage dementia. She has participated in regional and state-wide efforts in both areas of interest.

Course Description:

This session describes key challenges of COVID for families of someone with a dementia and potential ideas for continuing to meet essential emotional needs. Focus will be on discussing four key components that must be replicated in an environment of restriction and isolation.

Title: Medical Review Risks 2020: What Leaders Need to Know

Presented By:

Amie Martin, President and Stacy Baker, Director of Audit Services

Stacy Baker:

Stacy is a skilled geriatric clinician, mentor and clinical instructor, specializing in post-acute quality care, reimbursement, and medical review management. An accomplished coder, auditor and coach, she oversees therapy claim audit services for clients from coast to coast. Stacy is known for her approachable style that makes her clients comfortable asking questions, and this –partnered with her background as a multi-site manager with a broad understanding of the integration between rehab, MDS and the business office make her a go-to resource for accurate answers. She has served the medical review and quality assurance needs of over 400 skilled nursing facilities since joining Proactive in 2013.

Amie Martin:

Amie's experience as a clinical trainer, quality assurance director, Compliance Officer and multi-facility operations manager culminated in the founding of Proactive Medical Review. She is certified in healthcare compliance and as a Resident Assessment Coordinator and has successfully partnered with post-acute care and rehabilitation service providers to improve clinical outcomes, compliance programs, medical record documentation, and to reduce error rates under medical review. She has partnered with legal counsel to defend providers under large volume ZPIC, UPIC and RAC reviews, and manages hundreds of appeals each year with a proven track record of recovering reimbursement on denied claims. Amie's recent publications include articles for the American Occupational Therapy Association, American Association of Nurse Assessment Coordination (AANAC), American College of Health Care Administrators, and the American Health Lawyers Association. She presents extensively on clinical, compliance and reimbursement topics including, most recently, a monthly PDPM and Requirements of Participation webinar series offered through AHCA state affiliates in Georgia, Hawaii, Indiana, Illinois, Kansas, Kentucky, Maryland, Mississippi, Missouri, North Dakota, Nebraska, Ohio, Oklahoma, South Carolina, Tennessee, and Wisconsin, as well as LeadingAge state associations in Colorado, Connecticut, Florida, Indiana, Iowa, Michigan, Oregon, Rhode Island, Texas, Virginia, and Washington.

Course Description:

This 1.5-hour session will focus on current SNF Medicare medical review reimbursement audit activity underway by the OIG, MAC, ZPIC/UPIC and Managed Care payers across the jurisdiction. Insights will include a discussion of high-risk variables impacting reimbursement, common facility gaps and priority auditing and monitoring processes to drive accuracy and reduce vulnerability under medical review. Critical focus areas for supportive documentation under PDPM and tips to improve Managed Care ADR outcomes will be reviewed. Leaders will leave this session with advanced notice of the medical review activity to expect in 2020 and an understanding of how to minimize denial risk.

Title: COVID-19 in Nursing Facilities – Better Together**Presented By:**

Dr. Jessica Kalender-Rich

Jessica Kalender-Rich, MD is a board certified physician in Geriatric Medicine, Hospice and Palliative Medicine, and Internal Medicine. She serves as the Medical Director of the Post-Acute Continuum of Care for The University of Kansas Health System and as the Medical Director of two local nursing facilities. Additionally, she currently serves on the Commission of Safety and Quality in Nursing Homes that was developed by the federal government in direct response to the COVID-19 pandemic and its clear impact on senior congregate living. Last, she is the Geriatrics and Long Term Care Consultant for Johnson County Department of Health and Education for COVID-19 in LTC and the chair of the Regional Task Force on COVID-19 in LTC for

Eastern Kansas. Dr. Kalender-Rich seeks to partner with all involved persons and entities to improve care of our older adults in nursing facilities at all times, but especially during the current crisis.

Course Description:

This course will review tried and true strategies for prevention and mitigation of COVID-19 in nursing homes, including unique partnerships with medical providers, departments of health, and the community. Key best practices will also be shared with current guidance specific to the State of Kansas but applicable to many other areas.